



UNDERMOUNT SINK INSTALLATION RECOMMENDATIONS

Thank you for your purchase of a Novanni sink. We are confident that with the proper installation and care of this sink you will get many years of enjoyment and use. Please take a moment to read this insert.

- **ATTENTION - PLEASE CONFIRM THAT THE TEMPLATE SUPPLIED CORRESPONDS TO THE SINK MODEL**
- **ATTENTION - SHARP EDGES. USE CAUTION WHEN HANDLING SINK. WE RECOMMEND WEARING WORK GLOVES TO PREVENT INJURY.**
- **ATTENTION INSTALLER - PLEASE LEAVE THIS LEAFLET WITH THE HOMEOWNER**

NOVANNI RECOMMENDS THAT THE INSTALLATION OF A SINK IN AN UNDERMOUNT APPLICATION SHOULD BE PERFORMED BY AN EXPERIENCED PROFESSIONAL COUNTERTOP FABRICATOR.

There are several ways to undermount a sink. A qualified installer will select the appropriate method to ensure the sink is properly secured to the underside of the countertop. Typically, silicone adhesive is used around the flange of the sink to adhere the sink to the underside of the countertop. Wood or stone blocks mounted with epoxy are also used as additional support around the perimeter of the sink. The sink is supported for at least 24 hours until the adhesives cure. Finally, a bead of silicone is applied to the inside perimeter of the sink where it meets the countertop.

Template

Novanni provides a cardboard template with the sink. Templates provide a $\frac{3}{8}$ " reveal around the perimeter of the sink, unless otherwise noted on the template. If you prefer a larger reveal or for the countertop to overhang the bowl slightly, please advise the countertop fabricator in advance. The template is to be used as a guide. The sink should always be present at the time the countertop is to be cut to ensure accuracy.

DXF file

DXF files are also available for use with a CNC machine to perform the cutout. These files can be downloaded from www.novanni.ca or requested from 1-800-661-1795.

Accessories

The position of accessories such as the faucet, soap dispenser etc. should be determined at the same time as the sink template is positioned on the countertop to ensure ample space is available for installation. We recommend that you discuss your installation options with the countertop fabricator/installer.

CARE AND MAINTENANCE

Stainless steel is easy to keep clean. Simple everyday maintenance, as outlined below, will ensure its long-lasting beauty.

WHAT TO DO

For regular routine cleaning, use a non-abrasive cleaner. This will keep the sink free from residue and grease. Since the detergent used for washing dishes may not be thoroughly effective in removing grease from the sink, the best results can be obtained by *direct application* of a non-abrasive household cleaner. Cleaning products containing a *mild abrasive* and recommended by their manufacturer for use on stainless steel sinks are generally satisfactory if the product-use directions on the package are followed.

After heavy usage and whenever a thorough disinfecting cleaning is required, use an abrasive disinfecting cleansing powder. Please note, however, that an abrasive cleaner should only be used on the bowl area of the sink . . . never on the 'mirror finish' countertop area of the sink.

WHAT NOT TO DO

Do not use common steel wool scouring pads or metal implements such as scrapers and wire brushes. These items can cause rust spots to appear on the sink. The rust is not from the stainless steel but from contamination by particles of carbon steel which have rubbed off the scouring pad or metal implement and have adhered to the surface of the sink.

For surface rust, we recommend Flitz®. Apply with a cloth or sponge and rub in the direction of the grain. Rinse with water.

Do not leave rubber or plastic protective mats in the sink. The contact points where the mat rests on the sink tend to collect residue which may leave marks on the sink and can result in unsanitary areas.

Residential stainless steel sinks should NEVER be exposed to the following agents. If contact should occur, rinse immediately with clean water and clean the sink thoroughly.

- Photographic chemicals, particularly those containing ferric chloride.
- Iodine
- Chlorine bleach. Chlorides will attack the protective layer of the sink. Always dilute if used for disinfection.
- Acids, such as sulphuric and hydrochloric in high concentrations.

The concentration of acids contained in drain cleaning products is low; however, thoroughly rinse the sink bowl if those products are used. The best method of 'preventive maintenance' is to ensure that the sink is dry and clean when not in use.

WARRANTY

Novanni offers a limited lifetime warranty to the original purchaser of a Novanni stainless steel sink. Novanni will, at its option, replace, without charge, such product if it fails due to a manufacturing defect that arises during normal residential use. Product replacement does not include transportation cost or labour installation cost. This warranty only applies to the replacement of the defective sink. Novanni reserves the right to examine the product in question and its installation prior to replacement.

Novanni shall not be liable under this warranty where the sink has been used for abnormal purposes, improperly installed, or has damage resulting from abuse such as heavy impact, dropped objects or otherwise. Novanni shall not be liable for any inconvenience or expense for material or labour related to removal of the defective sink, or for any loss or damage to any person or property whatsoever resulting from the defective sink. Scratches are not covered under warranty. All cost of such replacement shall be borne by the purchaser.

PROOF OF PURCHASE WILL BE REQUIRED FROM HOMEOWNER FOR WARRANTY PURPOSES.